



JCB PREMIUM SERVICE 2025

TERMS AND CONDITIONS OF THE PROMOTIONAL PROGRAM

LINK JCB CARD - UNLOCK PRIVILEGES, RECEIVE LIMITED GIFTS

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1. PROMOTIONAL PROGRAM NAME:

LINK JCB CARD - UNLOCK PRIVILEGES, RECEIVE LIMITED GIFTS

2. PROMOTIONAL PROGRAM PERIOD: From 01 Sep 2025 to 30 Nov 2025

3. ELIGIBLE PARTICIPANTS:

- Applicable to JCB Ultimate and JCB Platinum cards (primary or supplementary) that are active, issued in Vietnam, and have not been linked via the JCB Premium Service on Zalo Mini App before 01 Sep 2025.
- Each card is evaluated individually. Cardholders who previously linked a different JCB card before 01 Sep 2025 are still eligible to participate with other qualifying cards.
- Not applicable to virtual or non-physical cards.

4. PROMOTIONAL PROGRAM DETAILS:

- In addition to general JCB Premium Service 2025 benefits, JCB Ultimate and JCB Platinum cardholders will receive one (01) free access to a domestic airport business lounge in Vietnam when they successfully link an eligible card via the JCB Premium Service on Zalo Mini App during the promotional period.

Note: The system will scan all eligible cards successfully linked on the same day or, at the latest, the following day to add the reward slot for the cardholder. A confirmation message will be sent via Zalo once the reward slot are updated.

- The offer is applicable to the first 1,000 successfully linked cards each month.
- Each eligible card can receive this offer only once during the entire program period.
- Cardholders can register multiple eligible cards to enjoy the benefit per card, with no limit on the number of cards linked under one Zalo account.

5. APPLICABLE AIRPORT LOUNGES:

- The business lounge benefit is valid at domestic terminals of selected airports across Vietnam.
- Each cardholder may bring one (01) child under 2 years old free of charge.

No.	Domestic terminals	Airport lounges	Address
1	Noi Bai	Song Hong Premium Lounge	Noi Bai International Airport – 3rd Floor, Isolation Area, Domestic Terminal (near Gate 4-9)
2	Noi Bai	Golden Lotus Lounge	Noi Bai International Airport – 3rd Floor – Hall D Isolation Area – Domestic Terminal
3	Tan Son Nhat	Le Saigonais Lounge	Tan Son Nhat International Airport – 2nd Floor, Isolation Area, Domestic Terminal (opposite Gate 12)
4	Tan Son Nhat	Vista Business Lounge	Tan Son Nhat International Airport – Domestic Terminal, 1 st Floor (near Gate 14)
5	Tan Son Nhat	The SENS Business Lounge	T3, 4th Floor, Isolation Area, Domestic Terminal



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No.	Domestic terminals	Airport lounges	Address
6	Da Nang	C2 Lounge	Da Nang International Airport – 2nd Floor, Isolation Area, Domestic Terminal
7	Cam Ranh	The Champ Lounge	Cam Ranh International Airport – Domestic Terminal (near Gate 1)
8	Cam Ranh	Lotus Lounge	Cam Ranh International Airport – Domestic Terminal (near Gate 6)
9	Cam Ranh	Song Hong Premium Lounge	Cam Ranh International Airport – 2 nd Floor, Domestic Terminal
10	Phu Quoc	Phu Quoc Business Lounge	Phu Quoc International Airport – 2nd Floor, Isolation Area, Domestic Terminal (near Gate 12)
11	Phu Quoc	SH Premium Lounge Phu Quoc 2	Phu Quoc International Airport – 2nd Floor, Domestic Terminal
12	Con Dao	Con Dao Premium Lounge	Con Dao Airport, Isolation Area
13	Phu Cat	Phu Cat Business Lounge	Phu Cat Airport – 2nd Floor, Isolation Area, Domestic Terminal (opposite the elevator)
14	Can Tho	Can Tho Business Lounge	Can Tho International Airport – 2nd Floor, Isolation Area, Domestic Terminal (near Gate 5)
15	Lien Khuong	Lien Khuong Business Lounge	Lien Khuong International Airport – 2nd Floor, Isolation Area, Domestic Terminal (between gate 1 and gate 2)
16	Buon Ma Thuot	Buon Ma Thuot Business Lounge	Buon Ma Thuot Airport – 1st floor, isolation area, Domestic Terminal.
17	Dien Bien	Dien Bien Business Lounge	Dien Bien Phu Airport – 2nd Floor, Isolation Area, Domestic Terminal (near Gate 1)
18	Pleiku	Pleiku Business Lounge	Pleiku Airport – 1st Floor, Isolation Area, Domestic Terminal (near Gate 1)
19	Cat Bi	Cat Bi Business Lounge	Cat Bi International Airport – 2nd Floor, Isolation Area, Domestic Terminal (near Gate 1)
20	Phu Bai	Phu Bai Business Lounge	Phu Bai International Airport – 2nd Floor, Isolation Area, Domestic Terminal (near Gate 6, 7 and 8)
21	Dong Hoi	Dong Hoi Business Lounge	Dong Hoi Airport – 2nd Floor, Isolation Area, Domestic Terminal (near Gate 2)
22	Tuy Hoa	Tuy Hoa Business Lounge	Tuy Hoa Airport – 1st Floor, Isolation Area, Domestic Terminal
23	Chu Lai	Chu Lai Business Lounge	Chu Lai Airport – 2nd Floor, Isolation Area, Domestic Terminal (near Gate 1)
24	Vinh	Vinh Business Lounge	Vinh International Airport – 2nd Floor, Isolation Area, Domestic Terminal (near Gate 6)
25	Tho Xuan	Tho Xuan Business Lounge	Tho Xuan Airport – 2nd Floor, Isolation Area, Domestic Terminal (near Gate 1)



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6. SERVICE USAGE INSTRUCTIONS:

6.1. Booking and Using the Service

- Step 1: Access the JCB Premium Service on Zalo, select "Airport Privileges" then choose "Domestic Airport Lounge" to view participating lounges and conditions.
- Step 2: Select a lounge and enter your flight information.
- Step 3: Receive a QR code immediately after redemption on the app.
- Step 4: Present the QR code (screenshots not accepted) and your boarding pass at the lounge.

Notes:

- QR code should only be redeemed once your flight schedule is confirmed.
- QR codes are non-refundable and cannot be rescheduled once issued.
- QR code is valid for 1 day (until 23:59:59 on the following day after redemption).
- Redemption is valid until 31 Jan 2026 under JCB Premium Service 2025, or subject to updates.
- Lounge partners will not accept any direct booking outside the JCB Premium Service on Zalo.

6.2. Cancellation, No-show, and Modifications

- QR codes cannot be canceled or changed after issuance.
- If the cardholder does not use or refuses the service after redeeming the QR code, the offer will be forfeited and not reissued.

7. OTHER TERMS AND CONDITIONS:

- This program cannot be combined with other lounge or airport promotions.
- Monthly benefit usage limits apply in accordance with JCB Premium Service 2025 regulations.
- Promotional content provided via other channels (media, posters, press releases, TV, SMS, etc.) is for reference only and may not reflect the latest updates.
- JCB reserves the right to change the terms, lounge list, or any program content without prior notice.
- JCB may reject participation in cases of non-compliance or suspected fraud.
- These Terms and Conditions are issued specifically for the short-term promotional program "Link JCB Card - Unlock Privileges, Receive Limited Gifts" and form an integral part of the Terms and Conditions of the JCB Premium Service 2025. By participating, cardholders are deemed to have read, understood, and agreed to all the contents stated herein, as well as the full Terms and Conditions of the JCB Premium Service 2025.

8. CONTACT INFORMATION:

- Hotline: 1800 28 28 79 (toll-free, available 24/7)
- Email: jcbpremiumservice@urbox.vn
- Website: <https://jcbpremiumservice.urbox.vn>